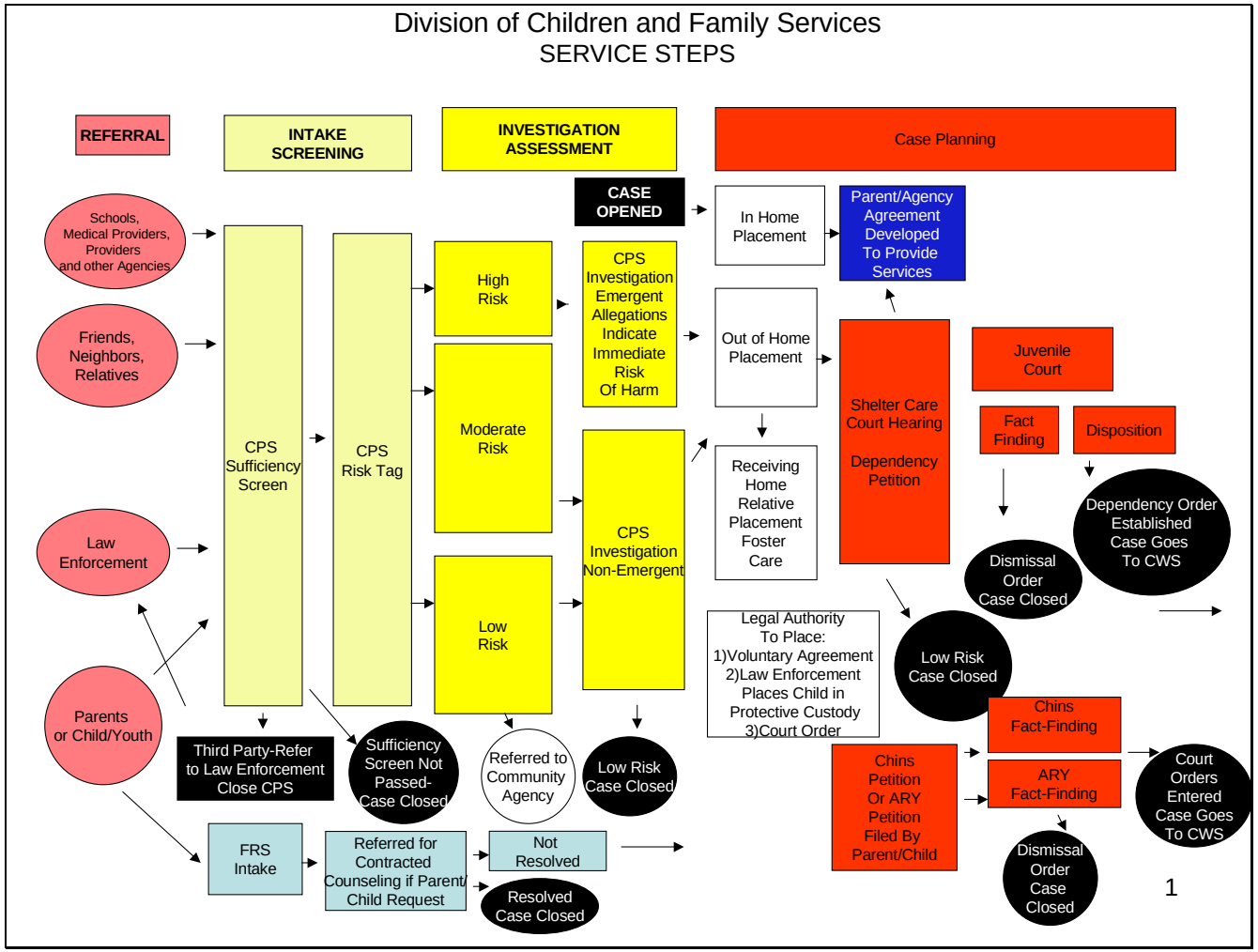
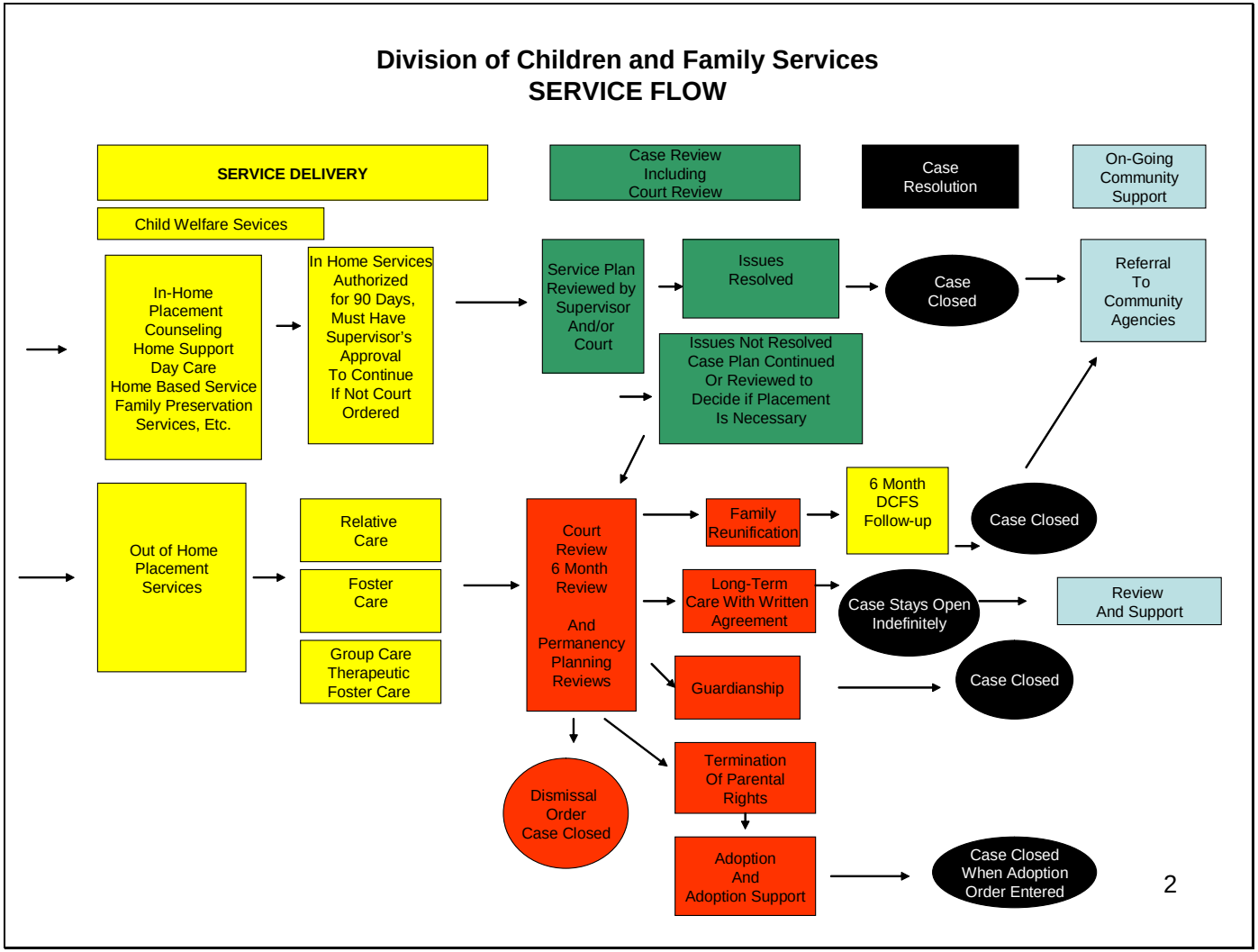
Slide 1


Division of Children and Family Services
SERVICE STEPS
REFERRAL
INTAKE SCREENING
INVESTIGATION ASSESSMENT
Case Planning
Schools, Medical Providers, Providers and other Agencies
Friends, Neighbors, Relatives
Law Enforcement
Parents or Child/Youth
CPS Sufficiency Screen
CPS Risk Tag
High Risk
Moderate Risk
Low Risk
CASE OPENED
CPS Investigation Emergent Allegations Indicate Immediate Risk Of Harm
CPS Investigation Non-Emergent
In Home Placement
Parent/Agency Agreement Developed To Provide Services
Out of Home Placement
Receiving Home Relative Placement Foster Care
Shelter Care Court Hearing
Dependency Petition
Juvenile Court
Fact Finding
Disposition
Dependency Order Established Case Goes To CWS
Dismissal Order Case Closed
Low Risk Case Closed
Legal Authority To Place: 1)Voluntary Agreement 2)Law Enforcement Places Child in Protective Custody 3)Court Order
Chins Fact-Finding
ARY Fact-Finding
Chins Petition Or ARY Petition Filed By Parent/Child
Court Orders Entered Case Goes To CWS
Dismissal Order Case Closed
Third Party-Refer to Law Enforcement Close CPS
Sufficiency Screen Not Passed- Case Closed
Referred to Community Agency
Low Risk Case Closed
FRS Intake
Referred for Contracted Counseling if Parent/ Child Request
Not Resolved
Resolved Case Closed
1

Slide 2


Division of Children and Family Services
SERVICE FLOW
SERVICE DELIVERY
Case Review Including Court Review
Case Resolution
On-Going Community Support
Child Welfare Sevices
In-Home Placement Counseling Home Support Day Care Home Based Service Family Preservation Services, Etc.
In Home Services Authorized for 90 Days, Must Have Supervisor's Approval To Continue If Not Court Ordered
Service Plan Reviewed by Supervisor And/or Court
Issues Resolved
Case Closed
Referral To Community Agencies
Issues Not Resolved Case Plan Continued Or Reviewed to Decide if Placement Is Necessary
Out of Home Placement Services
Relative Care
Foster Care
Group Care Therapeutic Foster Care
Court Review 6 Month Review And Permanency Planning Reviews
Family Reunification
6 Month DCFS Follow-up
Case Closed
Long-Term Care With Written Agreement
Case Stays Open Indefinitely
Review And Support
Guardianship
Case Closed
Dismissal Order Case Closed
Termination Of Parental Rights
Adoption And Adoption Support
Case Closed When Adoption Order Entered
2